

# Privacy Policy

**Last Updated:** March 18, 2025

This Privacy Policy describes our policies and procedures on the collection, use, and disclosure of your information when you use our Service. It also informs you about your privacy rights and how the law protects you.

We use your personal data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy.

Alamo Disposal, LLC maintains strict privacy policies, ensuring that personal and mobile information of our users and members is not sold, shared, rented, released, or traded to third parties for marketing or promotional purposes.

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## SMS Opt-Out

If you are receiving text messages from us and wish to stop receiving them, simply respond with “**STOP**” to the number from which you received the message. Once we receive your message, you will no longer receive further text messages from us.

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## Collecting and Using Your Personal Data

### Types of Data Collected

#### Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. This may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City

#### Usage Data

Usage Data is collected automatically when using the Service.

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## Use of Your Personal Data

The Company may use Personal Data for the following purposes:

- **To provide and maintain our Service**, including monitoring the usage of our Service.
- **To manage your account:** To manage your registration as a user of the Service. The personal data you provide can give you access to different functionalities available to registered users.

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## Retention of Your Personal Data

The Company will retain your Personal Data only for as long as necessary for the purposes set out in this Privacy Policy. We will retain and use your data to the extent necessary to:

- Comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws),
- Resolve disputes, and
- Enforce our legal agreements and policies.

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## Security of Your Personal Data

The security of your Personal Data is important to us. However, please remember that no method of transmission over the Internet or electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

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## Changes to this Privacy Policy

We may update our Privacy Policy from time to time. Any changes will be posted on this page.

We will notify you via email and/or a prominent notice on our Service before the changes become effective, and we will update the "Last Updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes are effective once posted on this page.

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## Contact Us

If you have any questions about this Privacy Policy, you can contact us:

- **Phone:** 210 998 1718
  - **Email:** [sales@alamodisposal.com](mailto:sales@alamodisposal.com)
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## SMS Terms and Conditions

1. **Alamo Disposal, LLC**
2. **Customer Service**
3. You can cancel the SMS service at any time by texting **"STOP"** to the number provided. Upon receiving your "STOP" message, we will confirm your unsubscribe status via SMS. After this confirmation, you will no longer receive SMS messages from us. To rejoin, sign up as you did initially, and we will resume sending SMS messages to you.
4. If you experience issues with the messaging program, reply with the keyword **"HELP"** for assistance or contact us at **[sales@alamodisposal.com](mailto:sales@alamodisposal.com)**.
5. Carriers are not liable for delayed or undelivered messages.
6. Message and data rates may apply for messages sent to you from us and to us from you. Message frequency varies. For questions about your text or data plan, contact your wireless provider.
7. For privacy-related inquiries, please refer to our Privacy Policy: **<https://alamodisposal.com/privacy-policy/>**